

**Proposed Conditions for Banana Island Lounge, 19 High Street, South Norwood, London.**

1. Staff shall be given training by the DPS in relation to Licensing Act 2003, conflict management and the protection of children from harm. Refresher training shall be given every 6 months and records shall be kept at the premises and made available for inspection by the police or authorised official from the local authority
2. All staff shall undertake, yearly, Welfare and Vulnerability Training and in addition to Counter Terrorism Training ACTE.
3. The venue must provide its own written policy in relation to searching, drugs, weapons and theft. Signage shall be displayed at the entrance of the premises and in toilets explaining a zero tolerance to drugs
4. A CCTV system shall be installed at the premises covering the entrance, the external area and all internal areas. A head and shoulders image to identification standard shall be captured of every person entering the premises. Images shall be kept for 31 days and supplied to the police or local authority on request.
5. The premises shall have a written dispersal policy.
6. Staff will assist customers by providing a license taxi number or have a license taxi called to the venue if so required.
7. Ensure that a comprehensive incident register is maintained, at the premises. The DPS shall ensure that details of incidents shall be added to the register within 24hrs of any incident. CCTV images of any incident will be recorded and kept at the premises along with a copy of the incident report and written reports from all members of staff involved

The following details shall be recorded: -

Date of the incident

Time of the incident

Location of the incident

Persons concerned

Summary of incident

Identification of any Emergency Services Personnel who attended

8. No alcohol or glass ware shall be permitted to leave the premises.
9. Any Promoted events held at the premises must be risk assessed; this risk assessment should be written and available to Police upon request.
10. All promoted events must have a written risk assessment (RA), this must include SIA numbers and search regime for the event. This RA must be

submitted to Croydon Police Licensing Team 14 days before the event takes place

11. The premises must ensure that an identification scanning device, capable of recording and checking details of identity documents is in use at the entrance of the premises from 2100 hours every Friday, Saturday, Christmas Eve, New Year's Eve, bank holidays and Sundays before a bank holiday from 21:00hrs until the premises closes. Every person regardless of age shall have valid and in date photo ID scanned. All photo ID must bear a resemblance to the person who enters the premises so that they can be easily identifiable on the head and shoulders on entry camera.
12. A minimum of two SIA door supervisors shall be deployed at the venue every Friday, Saturday, Christmas Eve, New Year's Eve, bank holidays and Sundays before a bank holiday from 21:00hrs until the premises closes
13. On days when Crystal Palace Football Club are playing at home a minimum of 1 door supervisor shall be deployed at the venue before the match, throughout the match and a suitable time after finishes.
14. Ensure that when Crystal Palace football club are playing at Selhurst Park, plastic/polycarbonate glasses shall be used and all bottles decanted from 3 hours before the start of the game until 3 hours after the finish of the game.
15. When door staff are used at the premises ensure that records are kept at the premises, of the following details of any door-supervisor employed at the premises:

- Name and date of birth
- Full 16 digit SIA badge number
- Dates and times employed
- Signature of the door-supervisor

These records shall be made available, in useable form, to the Metropolitan Police or authorised officers of the Security Industry Authority upon request.

16. A challenge 25 policy shall be in operation at the premises with operate signage on display throughout the premises.
17. Ensure that no members of the public are admitted to the premises after 0100hrs save for the re-admission of customers who have left the premises temporarily to smoke.

18. Ensure that a refusal book or electronic system to record all refusals of sales of alcohol shall be maintained on the premises and made available to the police and local authority officers upon reasonable request.
19. No customers shall congregate in the side/service alleyway which runs adjacent to the premises to either smoke or drink. This area must remain clear at all times.