

Appendix 3 – Item: Bus Shelter Delivery Programme

Considered by Streets & Environment Sub-Committee, 22 July 2024

REC No.	SCRUTINY RECOMMENDATION	DEPARTMENT AND CABINET MEMBER RESPONDING	ACCEPTED / PARTIALLY ACCEPTED / ALREADY IN PROGRESS / REJECTED (inc. reasons for rejection)	IDENTIFIED OFFICER	ANY FINANCIAL IMPLICATIONS	TIMETABLE FOR IMPLEMENTATION OF RECOMMENDATIONS IF ACCEPTED (i.e. Action Plan)	DATE OF SCRUTINY MEETING TO REPORT BACK
SE.1.24/25	The Sub-Committee recommended that the Council develop a communication strategy to inform residents how to report maintenance and repair issues regarding bus shelters.	Cllr Scott Roche SCRER	Already in Progress All TfL shelters have the fault reporting line number clearly identified within them. In addition, the Council will produce maps of the locations impacted with a view to publishing this on our website at the appropriate juncture. Details of maintenance and damage reporting routes will be included.	Karen Agbabiaka, Director of Streets & Environment	N/A	Subject to TfL roll out plan.	TBC
SE.2.24/25	The Sub-Committee recommended that the Council use its relationship and influence with Transport for London (TfL) to ensure as many new bus shelters as possible feature 'countdown' timers.	Cllr Scott Roche SCRER	Already in Progress Meeting held with TfL Ops Director of NMR and KA/IL LBC 21st August 2024. TfL would not commit further beyond their earlier statement to reinstate Countdown where previously installed but noted the Council's request.	Karen Agbabiaka, Director of Streets & Environment	N/A	Request has been tabled previously to TfL on the 11th of July and representations will be reiterated at next TfL meeting on 21st August.	TBC