



Croydon Safeguarding Adult Board

ANNUAL REPORT – 2020/2021

Presentation

“working together safeguarding, supporting and making services better for adults in Croydon who are at risk of abuse and neglect”



Governance & Accountability arrangements

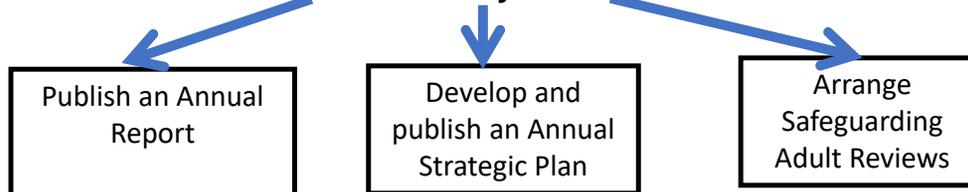


Care Act
2014

SAB Membership
includes:
Local Statutory &
voluntary sector
organisation and a
Lay Member. Led
by an
Independent
Chair

Safeguarding Adult Board [SAB]
Statutory Partners are:
Local Authority, Police, Clinical
Commissioning Group

Core duties of the SAB



The Care Act Guidance sets out a number of elements for SABs including:

- Assure that local safeguarding arrangements are in place as defined by the Act and working well across all relevant agencies
- Prevent abuse and neglect where possible
- Provide timely and proportionate responses when abuse or neglect is likely or has occurred



Remit of the Annual Report

- The Report is produced by the Croydon Adult Safeguarding Board.
- The bringing together of the report is overseen by the Independent Chair
- The Report has to be signed off and agreed by the Croydon Adult Safeguarding Board before it is shared with appropriate Committees of the Council, Clinical Commissioning Group (CCG) and the Police (these are the statutory members of the Board)
- The report outlines the work of the Board and its partners over the previous year
- It Highlights any SARs that have been published. Last year there was one published – but there were 4 others in progress – which have just been finalised and will be raised in the next Annual report
- The report also outlines safeguarding activity from the previous year.
- Is expected to included the voices of residents who have been involved in the safeguarding process
- Above all the report has to be accessible. The Guidance is clear on this and states *“The Report is meant to be a document that can be read and understood by anyone”*

Summary 2020/21

- The Independent Chair of the Croydon Safeguarding Adult Board I am responsible for publishing an Annual Report, this is a statutory function of the board.
- The Report identifies areas where we have:
 - Made developments
 - Where more work is needed
 - Areas of major challenge
- CSAB published a SAR which identified gaps in working across agencies to protect people who are vulnerable. There were key lessons to be learnt from this case. Despite the impact of COVID a programme of multi-agency learning has been rolled out using 'teams' / remote learning
- COVID-19 – huge impact on health & social care activities. The CSAB member organisations were at the forefront of the responses to COVID – which meant priorities and responses where changed and adapted to meet the challenges presented. However there were some positives which came out of this difficult landscape which will be taking forward. These include
 - Remote working systems which allowed the work of the Board and the supporting Board Groups to continue
 - The changes in processes in practice which enabled the people to be continued to be safeguarded – even during the periods of lockdown
 - The work with Providers to support homes in protecting their residents
 - The support to people experiencing domestic violence
 - Supporting people who are experiencing serious mental health issues





Next Steps

- Similar to all Health and Social Care organisations the demands of COVID shifted activity and priorities – so in many respects the next year will need to re-visit some of last years priorities and workstreams. Key areas include
 - **Redesigning the dashboard** in regard to safeguarding activity across the partnership. Last year saw significant changes in adult safeguarding – which included the amendment of the safeguarding process and the introduction of a new electronic client system – Liquid Logic. There is also a need to re-evaluate the data being provided across the partnership – for example Mental Health
 - **Improving the safeguarding experience of BAME Communities.** These Communities continue to be under represented in safeguarding referrals. This work was started by the ‘Voice of the People’ group. COVID and the focus on such areas as vaccine take up meant this work sat in the background. It is now being taken up again
 - Focus on the experience of **homeless people**. A SAR which was presented to CSAB in October – highlighted this area of work and there is an action plan to support this.
 - **Domestic Violence** is an area of growing major concern – and it is has been a focus of the CSAB over the last year
 - **Mental Health** is an issue that is having an impact across society following the pandemic and is an area which The CSAB plans to re-focus on in the next year