

REPORT TO:	Health and Social Care Scrutiny Committee 9th November 2021
SUBJECT:	CROYDON SAFEGUARDING ADULT BOARD [CSAB] ANNUAL REPORT 2020/21
LEAD OFFICER:	Annette McPartland, Executive Director of Social Care
CABINET MEMBER:	Cllr Janet Campbell, Cabinet Member for Families, Health & Social Care
PERSON LEADING AT SCRUTINY COMMITTEE MEETING:	Annie Callanan, CSAB Independent Chair
PUBLIC/EXEMPT:	Public

COUNCIL PRIORITIES 2020-2024

This report addresses the following Council priority:

We will focus on providing the best quality core service we can afford. First and foremost, providing social care services that keep our most vulnerable residents safe and healthy.

ORIGIN OF ITEM:	The Health & Social Care Sub-Committee is given the opportunity to review the Croydon Safeguarding Adult Board Annual Report each year to reassure itself on the performance of the Board.
BRIEF FOR THE COMMITTEE:	The Health & Social Care Sub-Committee is asked to: - <ol style="list-style-type: none"> 1. Note the Croydon Safeguarding Adult Board Annual Report 2020-2021 2. Consider whether there are any considerations or concerns it may wish to submit to the Cabinet during its consideration of the Annual Report. 3. In particular, give consideration as to whether the Annual Report provides sufficient reassurance on the performance and effectiveness of the Croydon Safeguarding Adult Board.

1. EXECUTIVE SUMMARY

- 1.1 The purpose of the CSAB Annual Report is to detail the activity and effectiveness of the CSAB between April 2020 to 31 March 2021. The report is submitted by the CSAB Independent Chair, Annie Callanan. It ensures that the statutory partners (Council, Health and Police), residents and other agencies are given objective feedback on the work and effectiveness of local arrangements for safeguarding adults. The report covers the 2020/21 priorities demonstrating what has been achieved and the work which needs to continue throughout 2021/22.

- 1.2 A Safeguarding Adult Review (SAR) was undertaken and completed during the year of this report and the 7 Minute Briefing for the Catherine SAR can be found on page 12. The SAR Sub group also agreed for a learning exercise using a questionnaire to be undertaken with regards to dental services around the care of and responses to an individual with learning disabilities, a 7 Minute Briefing for this can be found on page 14.

2. Croydon Safeguarding Adult Board Annual Report 2020/21

- 2.1. The Annual Report is introduced by the Board's Independent Chair Annie Callanan who took up post in January 2018. The Chair will be supported at the November meeting by the statutory partner leads for Health (Elaine Clancy), Council (Annette McPartland) and Police (David Williams).
- 2.2. The Report is due to be presented to Cabinet on the 6th December following the report being shared at the CSAB Quarterly meeting in October. It is an important function of the Council to have oversight of the adult safeguarding activity in Croydon. It provides an update on the multi-agency work by the CSAB partnership to safeguarding adults in Croydon.
- 2.3. Information is submitted by partners, agencies and residents, they report on the activities they have undertaken throughout the year aligned to the board priorities.
- 2.4. Safeguarding statistics can be found on pages 7 – 9, this includes data submitted to the Department of Health and Social Care (DHSC) in July 2021. The data looks at safeguarding referrals received during 2020/21 and whether they progressed to a safeguarding enquiry for further investigation. Where appropriate percentages and numbers have been included along with a breakdown of the source of referral. The figures show a comparison between 2019/20 to 2020/21.
- 2.5. Data showing the ethnicity of referrals vs. ethnicity of the Croydon population can be found on page 8. Statistics show that compared to the ethnicity of Croydon population Asian/Asian British are underrepresented for safeguarding referrals. However, Black/African/Caribbean/Black British safeguarding referrals are just 1% below its Croydon population percentage. Further work to raise awareness needs to be done however, the work of the Voice of the People sub group has been working on ways to improve engagement and communication across all communities. Page 25 outlines the work of this sub group.
- 2.6. A breakdown of the types of alleged abuse is covered on page 9. It shows that 5 in 8 safeguarded adults allegedly experienced abuse in their own home which is an increase of 4% compared to last year. There was a decrease of 4% compared to 2019/20 of safeguarded adults referred as experiencing abuse whilst in a care home setting.

- 2.7 National comparisons to neighbours in borough data is currently not available but can be shared when published.
- 2.8 The Board's priorities are addressed by sharing what has been done and what further work needs to take place. Below are some of the examples taken from the report for each of the priorities:

Prevention [Page 17]

- 2.9 The local authority took the lead on multi-agency Bitesize training sessions which were held across the partnership to share the learning from two SARs, the Catherine SAR published this year was used alongside the VB SAR published last year due to their similarities. This demonstrated the strength of partnership working with Health chairing the SAR sub group and SLaM in the vice chair role. The SAR Sub group identified the need to undertake an analysis of SAR themes and to continue to take forward the learning from SARs and learning exercises. The Local Authority continued to implement its major programme of transformation and integration, Integrated Community Networks.

Commissioning [Page 19]

- 2.10 The CSAB Intelligence Sharing sub group, under the newly appointed chair from the CCG, continued to have oversight of the provider market. The group meets every two months and have widened their membership with more health members attending now and Healthwatch representation. South London and Maudsley Trust (SLaM) established South London Listens which focussed on reaching groups disproportionately affected by mental ill health.

Making Safeguarding Personal [Page 21]

- 2.11 The Voice of the People sub group are now established developing a work programme which began by identifying groups, forums and networks already in existence. These can be used to raise awareness of their work and of the CSAB as well as sharing information. Much of their work is in the early stage however, a joint workshop was held with the BME Forum which involved developing a generic presentation which will be used across other forums/groups/workshops. Further information of other pieces of work can be found in the report including the production of citizen led resources. Page 24 provides examples of feedback from those who have used the services which partners have shared with us.

Communication and Engagement [page 26]

- 2.12 The CSAB continues to raise awareness of work undertaken by using networks, workshops, the board and sub group meetings and the CSAB website. Partners and all agencies have continued their high level of engagement with the CSAB which is evidenced by their contributions for this year's report and the excellent attendance at all meetings and events.

Quality & Improvement [Page 22]

- 2.13 The Performance & Quality Assurance sub group have continued to collate and monitor the multi-agency dashboard, collecting data from across the partnership. They plan to do further work on the dashboard by reviewing the current indicators aligning them so that agencies are able to collect data and what is need to inform planning and practice. Two further multi-agency themed audits are planned for 2021/22 – Mental Capacity and a re-run of the Self Neglect audit.
- 2.14 This report covers a period of exceptional pressure during the Covid-19 pandemic. Ways of working changed but the challenges have been met with courage and resilience. Within the report there are examples of good practice across the partnership during these times (page 4) and new ways of working and activities (page 5). During this time the CSAB continued to carry out the statutory functions of the board, continuing to meet and deliver on the Strategic Plan.

CONTACT OFFICER: *Denise Snow, CSAB Manager, 07707 277358*

APPENDICES TO THIS REPORT

Draft CSAB Annual Report 2020/21