E: licensing@croydon.gov.uk



Ref: DSFX1722261804607

# **New Premises Licence**

Premises Details	
Premises Address *	1465 LONDON ROAD NORBURY LONDON CROYDON SW16 4AQ
Telephone number at premises (if any)	02086796050
Non-domestic value of premises. *	£ 25500
Applicant Details	
I/We apply for a premises licence under section 17 of the Licer premises) and I/we are making this application to you as the re Licensing Act 2003.	
Please state whether you are applying for a premises licence as:	a person other than an individual -as a limited company/ limited liability partnership
Applicant Details	
If you are applying as a person described in one of the above please confirm: *	I am carrying on or proposing to carry on a business which involves the use of the premises for licensable activities; or
Other Applicant (Non Individual)	
Name *	Norbury Dessert House Limited T/A Kaspa's Desserts Norbury
Registered Address *	1465 London Road
Town/City *	LONDON

Other Applicant (Non Individual)	AI
County	
Postcode *	SW16 4AQ
Registered Number (where applicable)	11290923
Description of applicant (for example partnership, company, unincorporated association, etc) *	Limited company
Telephone Number	02086796050
Email *	norbury@kaspas.co.uk
Operating Schedule	
When do you want the premises licence to start? *	29/07/2024
If you wish the licence to be valid only for a limited period, when do you want it to end?	
Please give a general description of the premises. *	We are a restaurant and café specializing in a delightful range of desserts, including waffles, crepes, ice creams, and shakes.
If 5,000 or more people are expected to attend the premises at any one time, please state the number expected to attend.	
Operating Schedule	
What licensable activities do you intend to carry on from the pr 2003 and Schedules 1 and 2 to the Licensing Act 2003)	emises? * (Please see sections 1 and 14 of the Licensing Act
Provision of regulated entertainment (please read guidance no	te 2) *
Plays	
Films	
Indoor Sporting Events	

Operating Schedule	Al	
Boxing or Wrestling		
Live Music		
Recorded Music		
Performances of Dance		
Anything of a similar description falling under Music or Dance		
✓ Provision of late night refreshment		
Supply of Alcohol	Supply of Alcohol	
Late Night Refreshment Standard Times		
Standard days and timings, where you intend to use the premises for late night refreshment.(please read guidance note 7) * Please enter times in 24hr format (HH:MM)		
Day *	Every Day	
	11:00	
	02:00	
Late Night Refreshment		
Will the provision of late night refreshment take place indoors or outdoors or both? (please read guidance note 3) *	Both	
Please provide further details.(please read guidance note 4)	We are seeking a license to sell hot food and drinks after 11:00 PM.	
State any seasonal variations for the provision of late night refreshment.(please read guidance note 5)	N/A	
Please state any non-standard timings, where you intend to use the premises for late night refreshmentat different	N/A	

Late Night Refreshment	Al
times from the Standard days and times listed?(please read guidance note 6)	
Adult Entertainment	
Please highlight any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children (please read guidance note 9).	We do not host any activities or events of this nature.
Opening Hours Standard Times	
Standard days and timings, where the premises are open to th 24hr format (HH:MM)	e public. (please read guidance note 7) * Please enter times in
Day *	Every Day
	11:00
	02:00
Opening Hours	
State any seasonal variations. (please read guidance note 5)	N/A
Please state any Non-standard timings, where you intend the premises to be open to the public at different times from the Standard days and times listed? (please read guidance note 6)	N/A
Licensing Objectives	
Describe the steps you intend to take to promote the four licen	sing objectives:
a) General - all four licensing objectives (b, c, d and e) (please read guidance note 10) *	Please find below the measurements for each objective.
h) The prevention of crime and disorder *	Our business is committed to maintaining a safe environment by implementing the following measures: Staff Training: All staff are trained in responsible service and the prevention of crime and disorder, including recognizing and addressing

of crime and disorder, including recognizing and addressing potential issues. Surveillance: We utilize CCTV systems to monitor the premises and deter criminal activity. Incident Reporting: Any incidents are promptly reported to the local authorities and documented for review.

## **Licensing Objectives**

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c) Public safety \*

d) The prevention of public nuisance \*

e) The protection of children from harm \*

To ensure the safety of our patrons and staff, we adhere to the following practices: Health and Safety Compliance: We comply with all relevant health and safety regulations, including regular inspections and maintenance of the premises. Fire Safety: We have clear fire safety procedures, regular fire drills, and appropriate fire safety equipment installed and maintained. First Aid: First aid kits are readily available, and staff are trained in basic first aid procedures.

We strive to minimize any impact our business might have on the surrounding community through: Noise Management: We monitor and control noise levels, particularly during late hours, to avoid disturbing local residents. Waste Management: Regular waste collection and proper disposal procedures are in place to prevent littering and other nuisances. Customer Conduct: We promote respectful behavior among customers and take appropriate action if disruptive behavior occurs.

Our business takes the following steps to ensure the safety and well-being of children: Family-Friendly Environment: We create a welcoming environment for families and ensure that children are not exposed to inappropriate content or behavior. Safeguarding: We have procedures in place to protect children from harm and ensure that any concerns are addressed promptly and effectively.

#### **Declarations**

Declaration Type \*

Sole Applicant - Individual or Other

#### **Declarations**

I have uploaded a copy of the plan of the premises. I have uploaded a copy of the consent form completed by the individual I wish to be designated premises supervisor, if applicable. I understand I must now advertise my application. I understand that if I do not comply with the above requirements my application will be rejected. Applicable to all individual applicants, including those in partnership which is not a limited liability partnership, but not companies or limited liability partnerships I have included documents demonstrating my entitlement to work in the United Kingdom (please read note 15)

IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT' IT IS AN OFFENCE UNDER SECTION 24B OF THE IMMIGRATION ACT 1971 FOR A PERSON TO WORK WHEN THEY KNOW, OR HAVE REASONABLE CAUSE TO BELIEVE, THAT THEY ARE DISQUALIFIED FROM DOING SO BY REASON OF THEIR IMMIGRATION STATUS. THOSE WHO EMPLOY AN ADULT WITHOUT LEAVE OR WHO IS SUBJECT TO CONDITIONS AS TO EMPLOYMENT WILL BE LIABLE TO A CIVIL PENALTY UNDER SECTION 15 OF THE IMMIGRATION, ASYLUM AND NATIONALITY ACT 2006 AND PURSUANT TO SECTION 21 OF THE SAME ACT, WILL BE COMMITTING AN OFFENCE WHERE THEY DO SO IN THE KNOWLEDGE, OR WITH REASONABLE CAUSE TO BELIEVE, THAT THE EMPLOYEE IS DISQUALIFIED.

Signature/Declaration of applicant or applicant's solicitor or other duly authorised agent (see Guidance Note 11 & 2). If signing/applying on behalf of the applicant, please state your name and in what capacity you are authorised to sign/apply. When submitting an on-line application form the 'Declaration made' checkbox must be selected.

### **Declarations**



✓
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I understand I am not entitled to be issued with a licence if I do not have the entitlement to live and work in the UK (or if I am subject to a condition preventing me from doing work relating to the carrying on of a licensable activity) and that my licence will become invalid if I cease to be entitled to live and work in the UK (please read guidance note 15).



The DPS named in this application form is entitled to work in the UK (and is not subject to conditions preventing him or her from doing work relating to a licensable activity) and I have seen a copy of his or her proof of entitlement to work, if appropriate (please see note 15).

Full Name *	Azhar Rehman
Date *	29/07/2024
Capacity *	Applicant
✓ Declaration made	
Do you wish to provide alternative correspondence details? *	Yes

## **Alternative Correspondence**

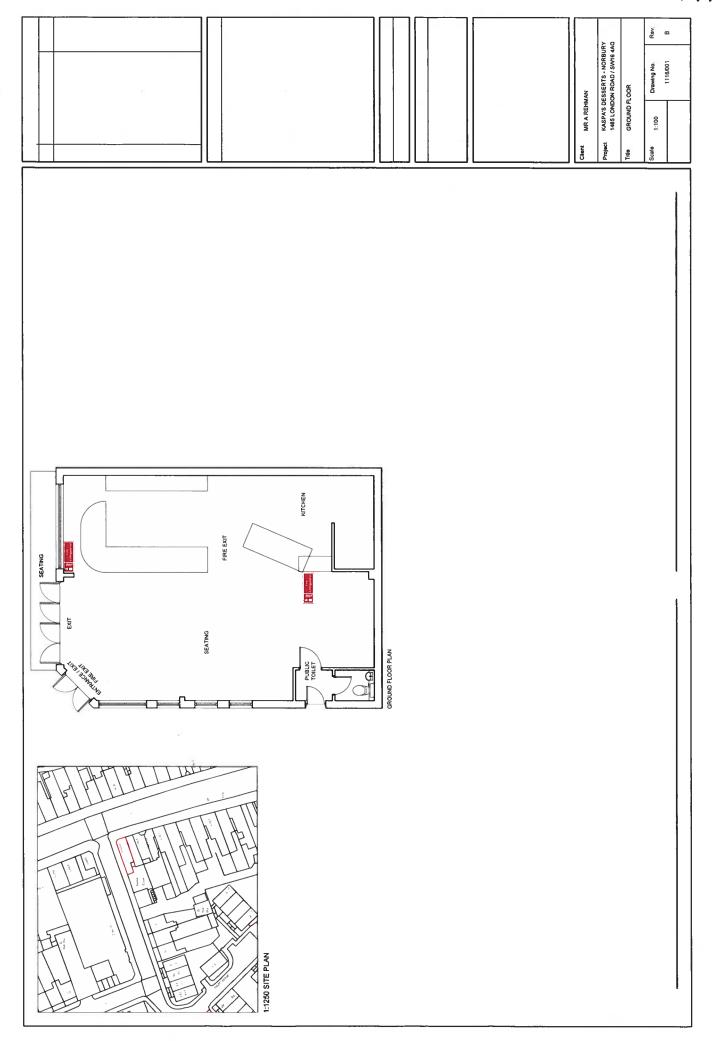
Please provide Contact Name and postal address for correspondence associated with this application.

Title	Mr
First name	Azhar
Surname	Rehman
Street address *	1465 London Road
	LONDON ROAD
Town/City *	London
County	Surrey
Postcode *	SW16 4AQ

A		
norbury@kaspas.co.uk		
On submission an email confirmation will be sent using the details below		
Azhar		
Rehman		
norbury@kaspas.co.uk		

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Telephone





Conditions for Kaspa's, 1465 London Road, Norbury, SW164AQ

The premises licence holder shall (ensure):

- 1. Install and maintain a CCTV system compliant with Home Office requirements. Ensure that the CCTV system covers the entrance, all internal and external areas which are licensable, including the small basement area and retain images for a minimum of 31 days
- 2. Provide CCTV images to Police or Council Officers, in useable DVD format on request within 48hrs.
- 3. The CCTV camera which covers the entrance door must be able to enable head and shoulders images to identification standard, of each person entering, to be captured as they enter the premises.
- 4. A member of staff who is able to operate the CCTV and download images shall be on duty at the premises during the hours of licensable activity.
- 5. Ensure that all staff are given regular training, supervised by the shop manager in relation to identifying vulnerable persons and conflict management. Training records are kept at the premises and refresher training will be given to all staff every six months.
- 6. An incident register shall be used at the premises which records any incident of crime and disorder or anti-social behaviour either inside or outside which is or has been connected to the premises. The details will include:-
- a) a comprehensive record of the incident
- b) date, time & location of the incident
- c) details of witnesses
- d) details of any emergency services personnel who attended
- 7. Signage shall be on display to remind customers that CCTV is in operation throughout the premises
- 8. Signage shall be on display to remind customers to leave quietly at night.
- 8. Every day the premises will close to all customers at 0000hrs (midnight) The premises will be permitted to trade for a further two (2) hours but on a delivery or takeaway basis only.

All of these orders will be served through the small night hatch at the front of the premises. No customers will be permitted to enter the premises after midnight. All orders will be made by phone, online or via the hatch.

I write on behalf of the Scots Estate (Norbury) Residents' Association (SERA) regarding the above application.

The application requests hours of operation to be extended until 2am each day inside and outside the premises.

As you can see from the attached photo, the premises are situated directly below and in front of residential accommodation. SERA's view is that a cut off of 11pm weekdays and midnight on Fridays and Saturdays would be more reasonable. Although the applicant is not requesting permission for music or dancing, there is still the possibility of noise nuisance to the residential occupants. Also, London Road is a red route and therefore has significant parking restrictions. Some users will therefore be parking on residential side roads such as Fairview Rd, leading to the prospect of these residents being affected by the noise of patrons leaving in the early hours, slamming car doors etc.

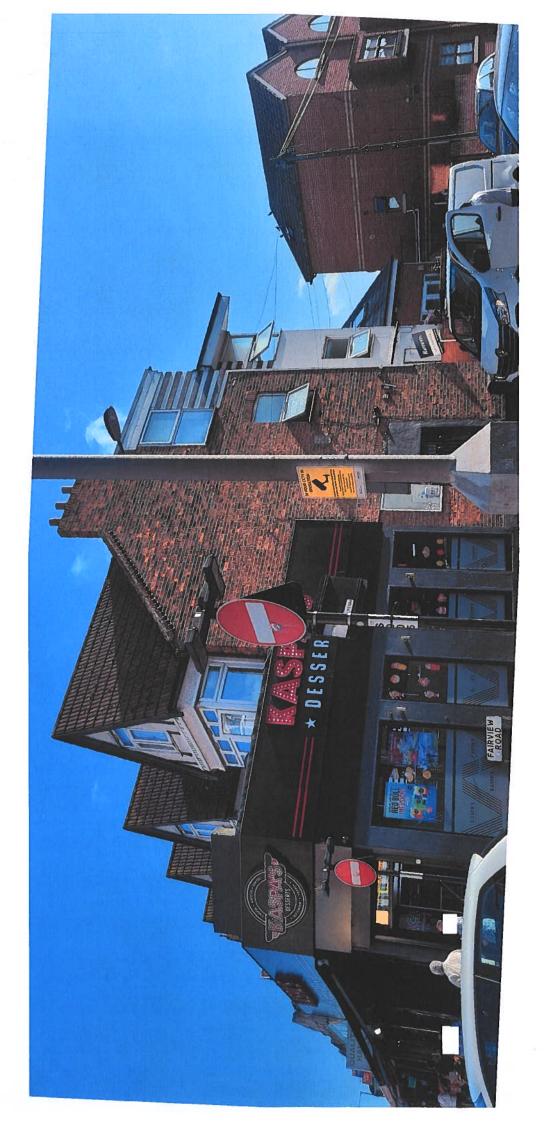
In terms of use of the outside, please advise if there is an existing pavement licence in operation and, if so, what the hours are and when it is due to expire. We would in any case ask that the applicant requires that patrons move inside after 10pm on any day to avoid noise nuisance and the potential for anti-social behaviour by people gathering outside.

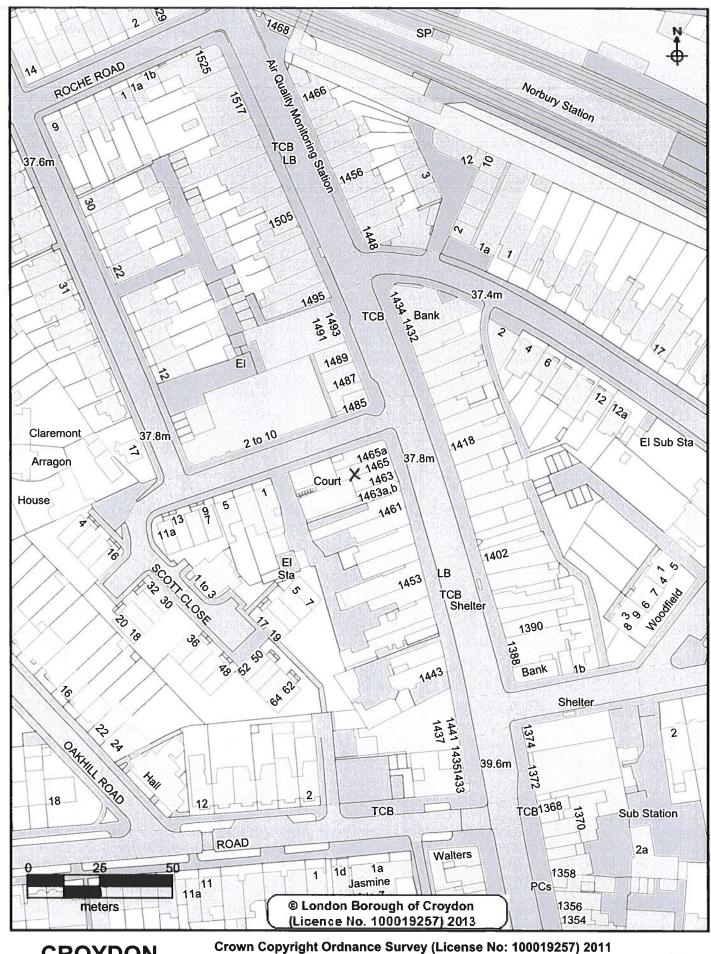
We understand Kaspa's offers a home delivery service via organisations such as UberEats. As you may be aware, since the opening of kitchens within the Norbury Trading Estate, motor cycle delivery drivers have been plaguing the Norbury community; driving recklessly, including on the pavement, and speeding, including in the early hours, which as well as being dangerous, disturbs residents especially in summer when windows are left open. Allowing operation until 2am would certainly exacerbate these problems.

Finally, longer hours of opening would no doubt lead to more waste and recycling. Have you checked their current arrangements and are you satisfied that they can adequately store and dispose of more waste?

Although Kaspa's is situated across the London Road from SERA's patch, allowing this application would detrimentally affect the wider Norbury community and set a precedent.

Comb – SERA c/o 44 Company in the company





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**London Borough Croydon** 

Scale 1:1250

13-Sep-2024

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