

Scrutiny & Overview Committee

The below table sets out the working version of the Scrutiny & Overview Committee work programme. The items have been scheduled following discussion with officers and may be subject to change depending on any new emerging priorities taking precedent.

Meeting Date	Item	Scope	Directorate & Lead Officer
8 July 2024 (Moved from 4 June)	Cabinet Paper – Maintained Nursery Schools	To receive the June 2024 Cabinet Paper on Maintained Nursery Schools for pre-decision scrutiny.	Children, Young People & Education Shelley Davies
23 July 2024	Executive Mayor – Annual Update to Scrutiny	The Mayor to provide an overview of his key achievements over the past year and outline his priorities for the year ahead to include: - - How they will be delivered - The main risks to delivery and how these are being managed.	David Courcoux - Assistant Chief Executive Directorate
	2023-24 Provisional Outturn Financial Performance Monitoring Report	To review the outturn report on the delivery of 2023-24 budget.	Allister Bannin Resources
	Oracle Business Case	To scrutinise the business cases for the three strands of the Oracle Project (Briefing needed to confirm)	Jane West Resources
24 September	Target Operating Model	Scrutiny of the work to identify the Council's Target Operating Model Timing to be confirmed.	Sharon Godman ACE

2024	Period 3 Financial Performance Report	To conduct a deep dive on a budget area to be identified by the Committee.	Allister Bannin Resources
	Equalities Annual Report	To review the delivery of the Equalities Strategy.	Helen Reeves ACE
	Libraries Service Review	Pre-Decision Scrutiny on the report due to be consider by Cabinet on 24 July 204	Kristian Aspinall SCRER
19 November 2024	MTFS & Budget Proposals	To scrutinise the updated MTFS and Budget Proposals of the Administration (TBC).	Jane West Resources
	Annual Complaints Report	To review the annual report on complaints received by the Council in the previous year, 2023-24.	Kim Hyland Complaints
21 January 2025	People & Cultural Transformation Strategy Review	To review progress made in delivering the action plan for the People and Cultural Transformation Strategy, to include a deep dive on agency workers.	Dean Shoesmith ACE
11 February 2025	Budget 2025-36	To review the final Budget Report ahead of finalising Scrutiny's views on the budget proposals.	Jane West Resources
25 March 2025	Community Safety Meeting	Detail and scope of meeting to be confirmed.	Kristian Aspinall SCRER
22 April			

2025			
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Items of Interest

The following items haven't been scheduled into the work programme but are highlighted areas of further scrutiny during the year ahead.

Unallocated Items	Notes
Transformation Deep Dives	<p>Ongoing – deep dives into areas of the delivery</p> <p>Possible areas –</p> <ul style="list-style-type: none"> - Customer Journey - Digital – Exploring the use of AI and the Council's readiness to deliver new technological solutions. <p>Target Operating Model – To feed into the work on the development of the Council new TOM.</p>
Procurement Plan Update	Arising from SOC – 16 January 2024, to revisit Procurement to review progress made with delivering the ongoing improvement to the service.
Contract Monitoring	To scrutinise the Council's contract monitoring capability, to ensure that contracts are being delivered as specified and providing value for money.
Asset Disposal Plan	Arising from SOC – 21 November 2023 to revisit the Asset Disposal Plan when Tranche 3 is scheduled for Cabinet to particularly seek reassurance on the comms process around disposals.
Council Tax Enforcement	Arising from SOC - 24 October 2023, To review Council Tax Enforcement to seek reassurance on the support being offered to residents.
Equalities Strategy	Arising from SOC – 25 July 2023, To review delivery of the Equalities Strategy when the annual report is due to be considered by Cabinet.

People & Cultural Transformation Strategy	To conduct a review on the delivery of the People & Cultural Transformation Strategy (Action Plan agreed September 2023).
Climate Change	To revisit the Council's work on the carbon neutral action plan.
Digital Strategy	Arising from SOC – 26 March 2024, to review the Digital Strategy once it is available.
Borough of Culture	To review the Borough of Culture.
LGA Peer Review	To review the outcomes from the LGA Peer Review on Governance.

Children & Young People Sub-Committee

The below table sets out the working version of the Children & Young People Sub-Committee work programme. The items have been scheduled following discussion with officers and may be subject to change depending on any new emerging priorities taking precedent.

Meeting Date	Item	Scope	Directorate & Lead Officer
16 July 2024	Cabinet Paper - Local Government & Social Care Ombudsman Decision Finding of Fault Causing Injustice and Action Plan to Prevent Reoccurrence	To receive the relevant action plan and ensure the lessons learned from this and the previous complaint are 'embedded'. The Sub-Committee should monitor the implementation of the Council's action plan.	Children, Young People & Education Debbie Jones
	Youth Justice Plan 24/25	The Youth Justice Plan 24/25 forms a part of the Council's Budget and Policy Framework, and as such it is required that Scrutiny have not less than four weeks to respond to the initial proposals. The Children & Young People Sub-Committee Scrutiny Sub-Committee has asked to review the Youth Justice Plan with a view to considering whether there are any concerns that should be raised or recommendations that should be made.	Children, Young People & Education Róisín Madden
10 September 2024	Croydon Safeguarding Children Partnership	The Children & Young People Sub-Committee is asked to: - Note the Croydon Safeguarding Children Partnership Annual Report 2023-2024	Children, Young People & Education Donna Swirski

	- Annual Report 2023-24	<p>Consider whether there are any concerns it may wish to raise as to whether the Annual Report provides sufficient reassurance on the performance and effectiveness of the Croydon Safeguarding Children Partnership.</p> <p>Consider whether the Sub-Committee has any comments or suggestions on the Croydon Safeguarding Children Partnership Annual Report 2024-2025 ahead of its development in the following year.</p>	
	Children Social Care Transformation	To receive an update on the Childrens transformation, including an update on the outcomes from the diagnostic work of the Council's delivery partner.	<p>Children, Young People & Education</p> <p>Róisín Madden</p>
	Family Hubs Transformation Programme update	For the Sub-Committee to receive an update concerning the Family Hubs Transformation Programme.	<p>Children, Young People & Education</p> <p>Shelley Davies</p>
20 January 2025	Budget Scrutiny Challenge	<p>The Children & Young People Sub-Committee is asked to review the information provided on identified budget proposals and reach a conclusion on the following:-</p> <ol style="list-style-type: none"> 1. Are the savings deliverable, sustainable and not an unacceptable risk. 2. Is the impact on service users and the wider community understood. 3. Have all reasonable alternative options been explored and do no better options exist. 	<p>Children, Young People & Education</p> <p>Debbie Jones</p>

	Cabinet Report - Education Estates Strategy	For the Sub-Committee to consider whether there are any considerations or concerns it may wish to submit to the Cabinet during its consideration of the Strategy.	Children, Young People & Education Shelley Davies
18 March 2025	Update on Health Visiting	To receive an update on Antenatal and Health Visiting on the KPI trends since the last update in March 2024, as well as information on changes and improvements in the service.	Children, Young People, Education and Health Croydon Health Services/Kerry Crichlow
	Education Standards 2024	For the Sub-Committee to receive the summarised performance of children and young people in Croydon schools for the academic year 23/24.	Children, Young People & Education Shelley Davies

Standing Items:

Early Help, Children's Social Care and Education Dashboard & Health Visiting KPI Data - To receive the Early Help, Children's Social Care and Education Dashboard and quarterly Health Visiting KPI Data.

Items of Interest

The following items haven't been scheduled into the work programme but are highlighted as potential items of interest to be scheduled during the year ahead.

Unallocated Items	Notes
Recruitment and Retention	<p>To review Staff Caseloads, AYSE Caseload Sharing and the number of supervisions carried out.</p> <p>To receive a breakdown of vacancies and caseloads by individual teams and to look at London Councils best practise for recruitment and retention.</p> <p>To undertake direct engagement with social workers</p> <p>To look at how feedback from exit interviews can be incorporated into retention strategies</p>
Apprenticeships & Youth Unemployment	To look at the offer of available apprenticeships in the borough and data on youth unemployment.
OFSTED Inspection	To review the outcome from the OFSTED inspection as and when they are available.
Delivery of Early Years Strategy	To review the delivery and implementation plan of the Early Years Strategy
SEND Strategy	To review the implementation of the SEND Strategy
Surplus Schools Places	To review the Surplus Schools Places report
Free School Meal offer in Croydon	To scrutinise the provision of free school meals in the borough through the Mayor of London scheme.
Cabinet Report – Maintained Nursery Schools	To conduct pre-decision scrutiny on the next Cabinet Report on Maintained Nursery Schools, following officers' consideration of sustainable future models.

Health & Social Care Sub-Committee

The below table sets out the working version of the Health & Social Care Sub-Committee work programme. The items have been scheduled following discussion with officers and may be subject to change depending on any new emerging priorities taking precedent.

Meeting Date	Item	Scope	Directorate & Lead Officer
30 July 2024	Adult Social Care Transformation	To receive an update on the ASC transformation, including an update on the outcomes from the diagnostic work of the Council's delivery partner.	Bianca Byrne/ Richard Eyre
	Frontrunner programme	To receive an update on the delivery of the frontrunner programme and the impact it has had upon hospital discharge.	Matthew Kershaw/ Annette McPartland
	Healthwatch Croydon Annual Report	To receive an update on the recent work of Healthwatch Croydon.	Gordon Kay
15 October 2024	Croydon Safeguarding Adults Board – Annual Report	To review and provide comment on the Annual Report from the Croydon Safeguarding Adults Board	Denise Snow Adults
	Winter Planning	To review planning for winter across health & care	Matthew Kershaw/ Annette McPartland
	Mayoral Objective – healthy lives	Report from the Cabinet Member on the delivery of the Mayoral Outcome 5 – Living Healthier Independent Lives	Cabinet Member
27 January 2025	Mental Health Services Transition	To review the transitions service for patient moving from CAMS to SLAM.	

	Budget deep-dives	Budget deep-dives to be confirmed. These will be informed by budget proposals and in-year budget delivery.	
11 March 2025	Inequalities with Maternity Care	Item to be scoped in more detail.	

Areas to schedule

The following items haven't been scheduled into the work programme but have been identified as areas of scrutiny to be scheduled during the year ahead.

Unallocated Items	Notes
Section 75 Partnership with SLAM	Arising from the risk register, to review the Council's partnership with SLAM.
CQC Inspection	To feed into the work on the CQC inspection
Deep Dives – Adult Social Care Finance	As needed, deep dives into areas of concern, identified through ongoing review of Financial Performance Monitoring Reports.
Adult Social Care Transformation	To monitor the development and delivery of the transformation work streams within Adult Social Care
Winter Planning	To review the work of health and social care to plan for period of peak demand over the winter period
Suicide Prevention Services	

Prevention of Future Death Notices

To review how these are managed within the Council. Set an urgent meeting for the Chair to investigate

Homes Sub-Committee

The below table sets out the working version of the Health & Social Care Sub-Committee work programme. The items have been scheduled following discussion with officers and may be subject to change depending on any new emerging priorities taking precedent.

Meeting Date	Item	Scope	Directorate & Lead Officer
9 July 2024	Asset Management Strategy & Housing Regeneration Framework/ Approach	To conduct pre-decision scrutiny of the document, in line with the Budget & Policy Framework.	Susmita Sen/ Sue Hanlon
	Resident Engagement Strategy	To conduct pre-decision scrutiny of the document, in line with the Budget & Policy Framework.	Susmita Sen/ Orlagh Guarnori
	Update on KPIs and Finance	Standing item; this particular session should inform the Sub-Committee on the development of new KPIs. Include some MTFs & HRA Capital changes. At this meeting, a comprehensive list of KPI measured across the Housing directorate to be provided. Subsequently, the Sub-Committee will select KPIs that would like to monitor on regular basis.	Susmita Sen/ Orlagh Guarnori
	Update on KPIs and Finance	Standing item providing an update the delivery against KPIs and budget delivery.	Susmita Sen/ Orlagh Guarnori

11 September 2024	Review of the Allocations Policy (early scrutiny)	Update on existing policies and what is the scope of the review (including temporary accommodation placement) and plans.	Beatrice Cingtho-Taylor/Simon James
	Update on SLAs	To undertake a deep dive on Service Level Agreements for the Service (areas to be confirmed after the briefing).	Orlagh Guarnori and Mary Larbie
	Update on Responsive Repairs Contractors	This item should also focus on tackling damp and mould.	
	Update on NEC system	To receive an update on the roll out of the NEC system.	
28 October 2024	Update on KPIs and Finance	Standing item providing an update the delivery against KPIs and budget delivery.	Susmita Sen/ Orlagh Guarnori
	Review of Homelessness Front Door Service	To review progress made with delivering the Homelessness Strategy	Beatrice Cingtho-Taylor
	Voids update	To receive and update on the work to improve void turnaround times	Sue Hanlon
	Council's Landlord function/ service review	To review the Council's performance as a landlord (to be scoped in further detail).	
	Update on the Allocation Policy	Including update on engagements and feedback.	

4 February 2025	Update on KPIs and Finance	Standing item providing an update the delivery against KPIs and budget delivery.	Susmita Sen/ Orlagh Guarnori
	Budget Scrutiny Challenge and Deep-Dives	Budget deep-dives to be confirmed. These will be informed by budget proposals and in-year budget delivery.	
14 April 2025	Update on KPIs and Finance	Standing item providing an update the delivery against KPIs and budget delivery.	Susmita Sen/ Orlagh Guarnori
	Update on the Housing Services under the new structure	Update on the delivery and performance of the new Housing structure, to ensure that the intended service improvement outcomes are being delivered.	Susmita Sen

Areas to schedule

The following items haven't been scheduled into the work programme but have been previously identified as areas of scrutiny to be scheduled during the year ahead.

Unallocated Items	Notes
Regina Road	To monitor progress on the delivery of the project.
Customer Journey	To review whether the systems and culture improvement work within the service are leading to improved outcomes in the customer experience.
Inspection for Regulator for Social Housing	To review the outcomes from the inspection.

Downsizing	To review the work of the Council in managing its housing stock through encouraging tenant to downsize to small properties where appropriate.
Housing Association Engagement	Potential item on the Council's interaction with other social housing providers in the borough.

Streets & Environment

The below table sets out the working version of the Streets & Environment Sub-Committee work programme.

Meeting Date	Item	Scope	Directorate & Lead Officer
22 July 2024	Waste Procurement Contract Award	For the Sub-Committee to conduct pre-decision scrutiny on the Waste Procurement Award with particular regard to Contract Management, Monitoring & KPIs.	Sustainable Communities Regeneration & Economic Recovery Karen Agbabiaka
	Carbon Neutral Action Plan	To review and provide feedback on the Council's Carbon Neutral Action Plan & Biodiversity Strategy	Sustainable Communities Regeneration & Economic Recovery Nick Hibberd
8 October 2024	Cleaner Croydon/Blitz Clean Update	To receive an update on work towards achieving the Mayor's priority for delivering 'Cleaner Croydon', and to monitor whether the blitz clean programme was successful and having a sustained impact on district centres, alongside data on the number of businesses and residents engaged during the cleans.	Sustainable Communities Regeneration & Economic Recovery Karen Agbabiaka
	Grounds Maintenance & Protection of green spaces and parks	To look at the protection of parks and green spaces in the borough, including the support fund and Council strategy as well as the performance of the Council's Grounds Maintenance service.	Sustainable Communities Regeneration & Economic Recovery

			Karen Agbabiaka
28 January 2025	Budget Scrutiny Challenge	<p>The Sub-Committee is asked to review the information provided on three budget proposals (identified below) and reach a conclusion on the following:-</p> <ol style="list-style-type: none"> 1. Are the savings/growth deliverable, sustainable and not an unacceptable risk. 2. Is the impact on service users and the wider community understood. 3. Have all reasonable alternative options been explored and do no better options exist. 	<p>Sustainable Communities Regeneration & Economic Recovery</p> <p>Nick Hibberd</p>
	Public Transport, Active Transport, Road Safety & School Streets	To look at the strategy for Transport, Active Transport (Cycling and Walking Strategy), Healthy Streets & School Streets in the borough, alongside Road Fatalities & Speed Limits; this will also include information on how the Council has acted on the views of the Croydon Advisory Forum on Active, Sustainable and Accessible Transport. Information how the Council is seeking to achieve 'Vision Zero'.	<p>Sustainable Communities Regeneration & Economic Recovery</p> <p>Karen Agbabiaka</p>
1 April 2025	Planning & Planning Enforcement Transformation	For the Sub-Committee to receive an update on the Transformation projects taking place in the Planning Department, including Enforcement.	<p>Sustainable Communities Regeneration & Economic Recovery</p> <p>Heather Cheesbrough</p>
	Environmental Enforcement	For the Sub-Committee to look at the Council's work on environmental enforcement, including Fly Tipping and Graffiti Removal.	Sustainable Communities

			Regeneration & Economic Recovery Karen Agbabiaka
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Standing Items:

Work Programme Item	Notes
Financial Monitoring for SCRER	Standing Item tracking progress with the delivery of 2024/25 Budget using the latest Cabinet Financial Performance report (To review by exception).

Items of Interest

The following items haven't been scheduled into the work programme but are highlighted as potential items of interest to be scheduled during the year ahead.

Unallocated Items	Scrutiny Officer Notes
Environment Bill Responsibilities	To review the additional responsibilities that will fall upon the Council following the adoption of the Environment Bill.
Implications of the Levelling Up and Regeneration Bill	To review the possible implications of the Levelling Up and Regeneration Bill
Protection of green spaces and parks	To look at the protection of parks and green spaces in the borough, including the support fund and Council strategy.

Clean Water and Sewage (Thames Water)	To look at the water quality in the borough and the risks of contamination from sewerage.
Public Transport, Active Transport, Road Safety & School Streets	To look at the strategy for Transport, Active Transport, Healthy Streets & School Streets in the borough, alongside Road Fatalities & Speed Limits
Cleaner Croydon/Blitz Clean Update	To receive an update on work towards achieving the Mayor's priority for delivering 'Cleaner Croydon', and to monitor whether the blitz clean programme was successful and having a sustained impact on district centres, alongside data on the number of businesses and residents engaged during the cleans.
Climate Action Plan/Vision Zero	To scrutinise the Council's plans around Climate Change and achieving Vision Zero.
Enforcement Policy & Planning Enforcement (Provisional June 2024)	To inform the Sub-Committee on the Enforcement powers available to the Council, as well as information on how enforcement is being undertaken and resourced.
Bus Shelter Contract	To receive an update on the procurement and delivery of this contract – briefing in the first instance.