

Appendix 4 – Item: Financial Performance Monitoring: Month 2 2023-24

Considered by Scrutiny & Overview Committee on 25 July 2023

REC No.	SCRUTINY RECOMMENDATION	DEPARTMENT AND CABINET MEMBER RESPONDING	ACCEPTED / PARTIALLY ACCEPTED / ALREADY IN PROGRESS / REJECTED (inc. reasons for rejection)	IDENTIFIED OFFICER	ANY FINANCIAL IMPLICATIONS	TIMETABLE FOR IMPLEMENTATION OF RECOMMENDATIONS IF ACCEPTED (i.e. Action Plan)	DATE OF SCRUTINY MEETING TO REPORT BACK
SOC.8.23/24	The Scrutiny & Overview Committee would like to recommend that the letters sent to residents regarding Council Tax arrears are reviewed to ensure they include information about the potential availability of support schemes, such as the Council Tax Hardship Scheme.	Councillor Jason Cummings Resources	Accepted	Allister Bannin, Director of Finance (Deputy S151)	None	Implemented. The Reminder and Summons notifications now also include a link to Council Tax Hardship Scheme information , as well as promoting how to get help with the rising cost of living and getting help paying Council Tax .	TBC