

Meeting Date	Item	Rec No.	Reccomendation	Dept & Cabinet Member	Stage 1 Cabinet Date	Stage 2 Cabinet Date	Stage 2 Response (Accept/Reject)	Reasons
08/11/22	Waste Contract Performance Paper	1	The Sub-Committee were of the view that improvements to communications with residents needed to be a priority and should include updating the website and an explanation of street grading.	Cllr Scott Roche - SCRER	25/01/23	22/03/23	Accept	By April 2024
08/11/22	Waste Contract Performance Paper	2	The Sub-Committee recommended that communication with residents who had submitted reports on the 'Love Clean Streets' app needed to be improved to notify them on the resolution of the report.	Cllr Scott Roche - SCRER	25/01/23	22/03/23	Reject	The LCS App already provides two-way communication for environmental reports such as street cleansing, street bins Flytip and graffiti reports. As a principle when other areas are added to the APP the two-way communication is developed.
08/11/22	Waste Contract Performance Paper	3	The Sub-Committee recommended that Veolia and the Council work with Friends and Residents groups to analyse and help to resolve issues with repeat missed collections. Members recommended that this is achieved through mapping areas of repeated missed bin collections, especially in relation to access issues, particularly with communal recycling bins.	Cllr Scott Roche - SCRER	25/01/23	22/03/23	Reject	The Mayor and Cabinet Member for Streets and Environment have, and will continue, regular communication with the contractor and resident groups to discuss and understand the issues.
08/11/22	Waste Contract Performance Paper	4	The Sub-Committee were of the view that the option to 'raise an enquiry' needed to be more prominent on the Council website when residents were trying to submit a missed collection report following 48 hours of the intended collection date, or when making a report was otherwise unavailable.	Cllr Scott Roche - SCRER	25/01/23	22/03/23	Reject	The Council has already been reviewing the online reporting processes for missed bins which includes the ability to raise enquiries.
08/11/22	Waste Contract Performance Paper	5	The Sub-Committee requested that the Cabinet Member for Streets and Environment provided a full update on his data gathering and plans for reducing fly tipping in Croydon.	Cllr Scott Roche - SCRER	25/01/23	22/03/23	Accept	By September 2023
08/11/22	Cabinet Report - Waste Collection and Street Cleansing Contract	1	The Sub-Committee recommended that a Cross-Party working group be established to input into the development of any new Service Delivery Options for Waste Collection and Street Cleansing.	Cllr Scott Roche - SCRER	25/01/23	22/03/23	Reject	All Member briefings will take place rather than a cross party working group
31/01/23	Budget Scrutiny Challenge	1	The Sub-Committee recommended that recruitment and retention formed a key workstream in the transformation work taking place in Building Control and the Planning Service, as it was felt this would be key to ensuring this could be delivered with sufficient capacity to also successfully engage with residents and stakeholders.	Cllr Jeet Bains - SCRER	22/03/23	24/05/2023	Accept	There is a 'workforce' workstream as part of the Planning Transformation Programme and therefore recruitment and retention are considered
31/01/23	Budget Scrutiny Challenge	1a	The Sub-Committee recommended that recruitment and retention formed a key workstream in the transformation work taking place in Parking Services, as it was felt this would be key to ensuring this could be delivered with sufficient capacity to also successfully engage with residents and stakeholders.	Cllr Jeet Bains - SCRER	22/03/23	24/05/2023	Reject	The Parking Policy review is a review of the Borough's parking policy and does not have a workstream on recruitment and retention; therefore, this recommendation is not accepted
14/1/2023	Waste, Recycling and Street Cleansing Contract Specification	SE.1.23/2 4	The Sub-Committee recognised there was a large number of households in the Borough that used communal bins and recommends that the specification of the Waste, Recycling and Street Cleansing contract includes a requirement for identifying a successful solution for managing waste and recycling collections from these properties.	Cllr Scott Roche - SCRER	28/06/2023	27/9/2023	Reject	The draft specification already sets out that the collection of communal flats collection is an individual service requirement within the contract specification. One of the advantages of Competitive Dialogue is that it allows the Service to discuss areas of innovation and service enhancements from individual bidders. It is important to note that as a 'minimum service' requirement will be to maintain the current weekly collection from all communal collection points.
14/1/2023	Waste, Recycling and Street Cleansing Contract Specification	SE.2.23/2 4	The Sub-Committee recommends that the Council plans some specific actions to help resident engagement, communication and behavioural change under the new waste contract, using data to ensure the borough's recycling rates are maximised and that residents get the most out of the contract.	Cllr Scott Roche - SCRER	28/06/2023	27/9/2023	Reject	This is already built into the future draft specification. The service recognises the importance of targeted regular engagement and communication with our residents. To ensure that this is undertaken in line with the Council's priorities, the future contract will require the service provider to direct real-time data which can be extracted and analysed by our waste services team. In addition, under the future contract requirements the service provider will be required to 'support' our agreed engagement and communication initiatives which will be led by the Councils Communication Team who will be directly responsible for the design and implementation of all future engagement and communication strategies designed to deliver behavior change and increase our recycling.
14/1/2023	Waste, Recycling and Street Cleansing Contract Specification	SE.3.23/2 4	The Sub-Committee recommended that there was a continuation of an 'as-is' service for residents in terms of collection frequency.	Cllr Scott Roche - SCRER	28/06/2023	27/9/2023	Reject	In line with Cabinet recommendations, the new Service Specification and supporting contract have been drafted to reflect the current frequency for waste collection.
14/1/2023	Cabinet Report - Local Planning Authority Service Transformation	SE.4.23/2 4	The Sub-Committee recommended that Councillors be invited to attend future Resident Engagement events.	Cllr Jeet Bains - SCRER	28/06/2023	27/9/2023	Accept	Members will be sent invites directly to future Resident Association meetings. Previously Members have been invited to attend these meetings through the Party Whips.
07/11/23	Parking Policy Transformation Project	SE.5.23/2 4	The Sub-Committee recommended that 'Letter Drops', or similar targeted communications, on Parking Policy were undertaken for District Centres that had not already been engaged, or who were not actively being engaged through Business Improvement Districts before any changes to the Parking Policy are enacted.	Cllr Scott Roche - SCRER	27/09/2023	22/11/2023		
07/11/23	Parking Policy Transformation Project	SE.6.23/2 4	The Sub-Committee recommended that an improved parking map was developed for the Council website, which included Controlled Parking Zones and Restricted Parking Areas.	Cllr Scott Roche - SCRER	27/09/2023	22/11/2023		
07/11/23	Parking Policy Transformation Project	SE.7.23/2 4	The Sub-Committee recommended that a Task Group was established for engaging with disabled residents and disabled-led organisations (such as Transport for All) on parking policy, to ensure that disabled parking bays were best placed on the road for users and that roads and footways were accessible, to tie in with the Policy three - 'Supporting our Disabled Residents'.	Cllr Scott Roche - SCRER	27/09/2023	22/11/2023		
07/11/23	Parking Policy Transformation Project	SE.8.23/2 4	The Sub-Committee requested that the Council should provide follow up communication to residents who reported parking for enforcement action through the parking hotline or 'Love Clean Streets' app.	Cllr Scott Roche - SCRER	27/09/2023	22/11/2023		
07/11/23	Parking Policy Transformation Project	SE.9.23/2 4	The Sub-Committee recommended that there was comprehensive communications with residents should areas transition from parking meters to cashless parking, including a full publicity campaign and video walk-through.	Cllr Scott Roche - SCRER	27/09/2023	22/11/2023		
07/11/23	Consultation on the Local Flood Risk Management Strategy	SE.10.23/ 24	The Sub-Committee recommended that the Flood Risk Register be published on the Council's website to ensure that this was transparent and accessible to residents.	Cllr Scott Roche - SCRER	27/09/2023	22/11/2023		
07/11/23	Consultation on the Local Flood Risk Management Strategy	SE.11.23/ 24	The Sub-Committee recommended the implementation of a publically accessible Geographic Information System (GIS) for Croydon.	Cllr Scott Roche - SCRER	27/09/2023	22/11/2023		
07/11/23	Consultation on the Local Flood Risk Management Strategy	SE.12.23/ 24	The Sub-Committee recommended that the expertise of an arborist be used to feed into the Strategy, and that more thought should be put into how Blue and Green corridors can be expanded, alongside other nature based solutions, to provide additional flood prevention measures using any available grant funding available to the Council.	Cllr Scott Roche - SCRER	27/09/2023	22/11/2023		
07/11/23	Consultation on the Local Flood Risk Management Strategy	SE.13.23/ 24	The Sub-Committee recommended that the Council implement a year-round publicity campaign on flood prevention, as it felt that beginning this in the winter was too late to be as effective as possible.	Cllr Scott Roche - SCRER	27/09/2023	22/11/2023		