

| Ref. | Nature of complainant | Member/Co-opted member? | Nature of the complaint | Initial Assessment Outcome | Initial assessment completed in Time | Referred for investigation |
|-------|-----------------------|-------------------------|--|---|--|----------------------------|
| 13/21 | Member of the public | Member | Failure to respond to communications | NFA. Officers had undertaken to respond to the member of the public | N. Complainant email was missed due to volume of correspondence from complainant | N |
| 14/21 | Member of the public | Member | Complaint withdrawn | N/A | N/A | N/A |
| 15/21 | Member of the public | Member | Complaint withdrawn | N/A | N/A | N/A |
| 16/21 | Member of the public | Member | Complaint withdrawn | N/A | N/A | N/A |
| 17/21 | Member of the public | Member | Complaint withdrawn | N/A | N/A | N/A |
| 18/21 | Member of the public | Member | Complaint about internal Labour politics | NFA. Not a matter for ethics | Not a matter for ethics | N/A |
| 19/21 | Member of the public | Member | Failure to respond to correspondence | NFA. Member made aware of concerns | N. Email from complainant went to spam folder therefore initially missed | N |
| 20/21 | Member of the public | Member | Failure to respond to correspondence | NFA. Member made aware of concerns | N. Email from complainant went to spam folder therefore initially missed | N |

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|-------|----------------------|--------|--------------------------------------|--|--|-----|
| 21/21 | Member of the public | Member | Failure to respond to correspondence | NFA. Member made aware of concerns | N. Email from complainant went to spam folder therefore initially missed | N |
| 22/21 | Member of the public | Member | Outcome of planning decision | Further information requested and not provided to date | N/A | N/A |
| 23/21 | Member of the public | Member | Outcome of planning decision | Further information requested and not provided to date | N/A | N/A |