

Children and Young People's Scrutiny Committee

Early Help & Children's Social Care Performance Analysis

Sept 2021

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for children and young people in croydon

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Overview of performance across EH & CSC KPIs

GOING WELL OR BETTER

- The overall number of CIN and CLA cases continues to reduce, except open CP cases which have increased in the last few months (reflecting post-Covid lockdown as seen in other authorities)
- Percentage of children subject to Child Protection Plan and Children Looked After for whom a visit has taken place within timescales
- Local CLA numbers have increased to 469 and CLA in care 12+ months having same social worker for the last 6 months is just at target.
- Percentage of ICPC's within 15 days of the strategy meeting
- Average caseloads are stable and within targets

ONES TO WATCH

- Percentage of children subject to Child Protection Plan and Children Looked After for whom a visit has taken place within timescales
- Percentage of CIN with an up to date plan
- Caseloads remain largely within range

THINGS TO DO BETTER

- Percentage of Early Help stepped up to CSC is high at 28%
- Referral numbers have increased in the last few months, and the year-to-date re-referrals rate is 26% both following national trends
- Percentage of assessments completed in 45 days at 74% is below benchmarks
- Percentage of children with CIN Plans for whom a visit has taken place with the last 4 weeks was 82%
- Percentage of children on CP plans for a 2nd time or more is currently 27%, this is higher compared to benchmarks
- Supervision frequency is below target at 82%

Overview of performance across EH & CSC KPIs

		2020/21														2021/22			Comparative Data				
Indicator Number	Indicator Title	Polarity	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	RO	2021-22 Target	RAG	YTD/LATEST	2021-22 YTD or latest	DfE Published Croydon 2019-20	Stats Nbr Average 2019-2020	London 2019-20	England 2019-20
EH 7	Percentage of cases closed due to family no longer requiring service	SIB	16%	21%	19%	22%	28%	29%	25%	14%	26%	20%	24%	15%	IL	10%	Red	YTD	21%	14%			
EH 9	Percentage of Early Help cases that were stepped up to CSC	SIB	18%	14%	17%	10%	5%	20%	19%	21%	28%	19%	13%	28%	IL	10%	Red	YTD	22%	11%			
FD 3	Percentage of completed contacts received in the month which were actioned within 1 working day from the form date to the completed date	BIB	98%	100%	100%	100%	100%	99%	99%	100%	99%	99%	99%	99%	IL	94%	Green	YTD	99%	94%			
FD 8	Percentage of re-referrals within 12 months	SIB	19%	29%	27%	28%	24%	28%	23%	29%	32%	23%	26%	24%	IL	22%	Red	YTD	26%	18%	19%	19%	23%
AMT 2	Percentage of C&F assessments completed within 45 working days	BIB	79%	64%	65%	75%	84%	77%	79%	83%	82%	69%	71%	73%	IL	85%	Red	YTD	74%	76%	87%	85%	84%
CIN 3	Rates of CIN* per 10,000 of Under 18 Population		73.4	71.5	70.7	69.0	73.9	70.5	66.8	69.2	65.8	63.3	62.1	59.7	RC	NA	Grey	NA	59.7	63.6			
CIN 4	Percentage of CIN* for whom a visit has taken place within last 4 weeks (includes CWD Teams)	BIB	96%	88%	83%	82%	84%	91%	95%	81%	84%	84%	82%	82%	RC	95%	Red	LATEST	82%	73%			
CIN 8	Percentage of CIN with an up-to-date child's plan New*	BIB	85%	86%	84%	90%	86%	89%	92%	90%	90%	89%	97%	88%	RC	95%	Amber	LATEST	88%	85%			
CP 5	Percentage of children for whom ICPC was held in the month within 15 working days of the Strategy discussions	BIB	44%	48%	73%	56%	76%	48%	68%	89%	81%	88%	89%	66%	DW	77%	Green	YTD	81%	75	74	76	78
CP 11	Percentage of Child Protection Children subject to a plan for a second or	SIB	17%	18%	20%	19%	22%	23%	24%	27%	26%	30%	28%	27%	DW	18%	Red	LATEST	27%	15.3	17.6	18.0	21.9
CP 13	Percentage of children subject to Child Protection Plan for whom a visit has taken place within last 4 weeks (20 Working Days)	BIB	99%	98%	94%	96%	96%	98%	96%	99%	98%	96%	97%	93%	RC	95%	Amber	LATEST	93%	94%			
MC 1c	Repeat Missing Children - Overall number of children with 3 or more missing		30	25	27	23	20	15	20	19	16	21	22	18	SH	NA	Grey	NA	77				
MC 8	Number of missing episodes started in month - LAC missing from placement	SIB	198	169	166	124	101	115	138	137	119	126	142	140	SH	NA	Grey	NA	527	2,687	582		81,090
CLA 3	Number of CLA at the end of the month who are Local CLA (Non-UASC)		510	515	502	505	502	485	486	481	456	452	463	469	SH	NA	Grey	NA	469	528			
CLA 4	Number of CLA at the end of the month who are UASC		255	249	245	236	228	214	211	210	205	189	170	153	SH	NA	Grey	NA	153	279	270	53	5000
CLA 10	Percentage of CLA for whom a visit has taken place within statutory timescales (6 weekly Visits)	BIB	98%	93%	94%	94%	94%	95%	96%	95%	95%	93%	96%	94%	SH	95%	Amber	LATEST	94%	94%			

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CLA 19	Percentage of CLA that have been in care for 12+ months, that have had same social worker for last 6 months	BIB	71%	72%	68%	62%	67%	71%	66%	72%	73%	75%	62%	57%	SH	65%	Red	LATEST	57%	59%			
CL 1	Number of Care Leavers in employment, education, or training (EET) on their 17th to 21st Birthday		347	405	347	339	335	336	339	352	352	350	348	356	SH	NA	Grey	NA	356				
CL 1a	Percentage in employment, education, or training (EET) on their 17th to 21st Birthday	BIB	58%	62%	59%	57%	58%	58%	58%	57%	58%	59%	61%	65%	SH	85%	Red	LATEST	65%				
W 1	Average Caseload per Worker	SIB	15.0	14.8	14.2	13.8	14.6	15.1	15.1	16.7	16.7	16.3	16.4	16.3	RM	17	Green	LATEST	16.3				
W1 a	Average Caseload per Worker - Croydon Supporting Families	SIB	16.9	14.5	14.3	13.6	14.6	14.4	15.8	20.4	20.8	19.8	21.9	20.1	RM	20	AMBER	LATEST	20.1				
W1 b	Average Caseload per Worker - Social Work With Families	SIB	15.6	15.3	14.6	14.2	13.8	14.5	14.1	13.8	14.5	14.7	14.7	15.2	RM	16	Green	LATEST	15.2				
W1 c	Average Caseload per Worker - Children In Care	SIB	14.2	14.0	13.8	14.2	16.2	14.6	14.9	17.3	17.1	16.2	15.6	14.5	RM	16	GREEN	LATEST	14.5				
W1 d	Average Caseload per Worker - CWD (Excluding Transition team)	SIB	17.4	19.1	13.5	13.0	12.1	17.8	14.4	15.5	16.1	15.2	14.6	15.8	RM	20	Green	LATEST	15.8				
W1 e	Average Caseload per Newly Qualified Social Worker (ASYE)	SIB	10.7	12.0	10.9	11.9	12.0	12.7	11.3	11.8	12.7	13.3	13.4	15.9	RM	14	Amber	LATEST	15.9				
W1 f	Average Caseload per Worker - Leaving Care	SIB	22.1	22.9	21.2	23.1	20.2	21.5	22.2	21.9	20.4	21.5	20.2	19.8	RM	25	Green	LATEST	19.8				
W1 g	Average Caseload Per Worker - Adolescent Teams	SIB	12.6	12.8	14.0	13.3	13.0	11.0	9.2	11.2	9.1	9.0	3.2	5.0	RM	16	Green	LATEST	5				
QA 1	Percentage of children who had their supervision and was within the timescales	BIB	87%	90%	88%	92%	83%	90%	89%	83%	79%	81%	80%	89%	SH	90%	Amber	YTD	82%				
QA 2	Number of Cases Audited		49	BM	25	BM	BM	38	BM	35	BM	48	BM	BM	SH	NA	Grey	NA	48				
QA 3	Percentage of Cases Audited that are Good or Outstanding	BIB	63%	BM	72%	BM	BM	67%	BM	71%	BM	62%	BM	BM	SH	80%	Red	YTD	62%				
QA 4	Percentage of Cases Audited that are RI	SIB	35%	BM	24%	BM	BM	30%	BM	23%	BM	38%	BM	BM	SH	20%	Red	YTD	38%				
QA 5	Percentage of Cases Audited that are Inadequate	SIB	2%	BM	4%	BM	BM	4%	BM	6%	BM	0%	BM	BM	SH	0%	Green	YTD	0%				