

Access to services

Children's Centre services are vital assets in the community and are highly valued by families, enabling parenting confidence and enhancing child development and school readiness, both being essential stepping stones for securing good educational attainment.

In 2019/20 over 10,000 children and their families used services provided by children's centres. These figures are unique which means that families/children are only counted once in the period, irrespective of how many times they attended. The table below shows how many families from each ward accessed services regardless of which centre they attended:

Unique families seen with children under 5			
Children's Centre	Ward	Families Seen in 2019/20	Baseline (Census 2011)
Kensington Avenue	Bensham Manor	415	1,045
	Norbury	406	914
	Thornton Heath	445	1,131
	Upper Norwood	303	994
	West Thornton	492	1,209
North Locality Total		2,061	5,293
Aerodrome	Fairfield	681	1,173
	Waddon	586	1,140
	Total	1,267	2,313
Crosfield	Addiscombe	646	1,075
	Ashburton	301	705
	South Norwood	430	1,153
	Woodside	555	1,143
	Total	1,932	4,076
Selhurst	Broad Green	599	1,440
	Selhurst	645	1,385
	Total	1,244	2,825
Shirley	Shirley	301	717
Central Locality Total		4,744	9,931
Byron	Coulsdon East	255	554
	Coulsdon West	323	546
	Kenley	237	779
	Total	815	1,879
New Addington	Fieldway	340	895
	New Addington	305	692
	Total	645	1,587
Purley Oaks	Croham	567	986
	Purley	322	784
	Total	889	1,770
Woodlands	Heathfield	375	639
	Sanderstead	226	529
	Selsdon and Ballards	240	416
	Total	841	1,584
South Locality Total		3,190	6,820
Total Families Seen (unique)		9,995	22,044

Unique children under 5 seen			
Children's Centre	Ward	Children Seen in 2019/20	Baseline (ONS mid-year 2015)
Kensington Avenue	Bensham Manor	416	1,369
	Norbury	403	1,189
	Thornton Heath	427	1,361
	Upper Norwood	300	1,224
	West Thornton	489	1,571
North Locality Total		2,035	6,714
Aerodrome	Fairfield	657	1,711
	Waddon	670	1,497
	Total	1,327	3,208
Crosfield	Addiscombe	568	1,424
	Ashburton	271	952
	South Norwood	409	1,549
	Woodside	531	1,424
	Total	1,779	5,349
Selhurst	Broad Green	595	1,938
	Selhurst	599	1,738
	Total	1,194	3,676
Shirley	Shirley	303	843
Central Locality Total		4,603	13,076
Byron	Coulsdon East	302	744
	Coulsdon West	356	791
	Kenley	266	1,001
	Total	924	2,536
New Addington	Fieldway	354	1,012
	New Addington	350	837
	Total	704	1,849
Purley Oaks	Croham	612	1,315
	Purley	348	1,044
	Total	960	2,359
Woodlands	Heathfield	417	867
	Sanderstead	255	659
	Selsdon and Ballards	262	532
	Total	934	2,058
South Locality Total		3,522	8,802
Total Children Seen (unique)		10,160	28,592

We also know that services have a positive impact on children's outcomes.

In November 2019, of the 1065 families attending services during Best Start survey week (18th – 22nd), 99% of families accessing a children's centre, agreed the service met their needs, and 96% were 'very satisfied' with the serviced they used.