

Children and Young People's Scrutiny Committee

Early Help & Children's Social Care Performance Analysis

January 2022

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for children and young people in croydon

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Overview of performance across EH & CSC KPIs

GOING WELL OR BETTER

- The number of CLA cases and active CIN plans have remained stable over the last 3 months, whilst open CP cases have increased in the last few months (reflecting post-Covid lockdown trend as seen in other authorities)
- Percentage of children subject to Child Protection Plan and Children Looked After for whom a visit has taken place within timescales
- Over all CLA numbers have reduced with Local CLA currently at 451 whilst Unaccompanied Asylum Seeking Children is 124.
- Average caseloads are stable and within targets

ONES TO WATCH

- Percentage of referrals that were re-referred with 12 months
- Percentage of CIN with an up to date plan
- Percentage of ICPC's within 15 days of the strategy meeting
- Percentage of CLA in care 12+ months having same social worker for the last 6 months
- Percentage of children who had their supervision and completed in timescales
- Percentage of cases audited that are Good or Outstanding

THINGS TO DO BETTER

- Percentage of Early Help stepped up to CSC is high at 18%
- Percentage of assessments completed in 45 days at 69% is below benchmarks
- Percentage of children with CIN Plans for whom a visit has taken place with the last 4 weeks was 78%
- Percentage of children on CP plans for a 2nd time or more is currently 25%, this is higher compared to benchmarks
- Percentage of care leavers in employment, education or training (19-21 yr olds) is below target at 58% but better than benchmarks available

Overview of performance across EH & CSC KPIs

			2020/21												2021/22												Comparative Data				
Indicator Number	Indicator Title	Polarity	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	RO	2021-22 Target	RAG	YTD/LATEST	2021-22 YTD or latest	DfE Published Croydon on 2020-21	Stats Nbr Average 2020-21	London 2020-21	England 2020-21								
EH 7	Percentage of cases closed due to family no longer requiring service	SIB	29%	25%	14%	26%	20%	24%	17%	34%	17%	14%	14%	33%	JD	10%	Red	YTD	22%												
EH 9	Percentage of Early Help cases that were stepped up to CSC	SIB	20%	19%	21%	28%	19%	13%	26%	13%	14%	20%	15%	10%	JD	15%	Red	YTD	18%												
FD 8	Percentage of re-referrals within 12 months	SIB	28%	23%	29%	31%	24%	25%	22%	25%	25%	18%	25%	25%	JD	22%	Amber	YTD	24%	19%	18%	19%	23%								
AMT 2	Percentage of C&F assessments completed within 45 working days	BIB	77%	79%	83%	82%	69%	72%	73%	65%	72%	61%	66%	63%	JD	85%	Red	YTD	69%	81%	92%	89%	88%								
CIN 3	Rates of CIN* per 10,000 of Under 18 Population		70.5	66.8	69.2	65.8	63.3	62.1	59.7	62.0	65.5	63.6	60.5	63.0	RC	NA	Grey	LATEST	63.0												
CIN 4	Percentage of CIN* for whom a visit has taken place within last 4 weeks (excludes CWD Family Support)	BIB	91%	95%	81%	84%	84%	82%	82%	75%	81%	81%	79%	78%	RC	95%	Red	LATEST	78%												
CIN 8	Percentage of CIN with an up-to-date child's plan	BIB	89%	92%	90%	90%	89%	97%	88%	90%	90%	90%	92%	83%	RC	95%	Amber	LATEST	83%												
CP 5	Percentage of children for whom ICPC was held in the month within 15 working days of the Strategy discussions	BIB	48%	68%	89%	81%	88%	89%	66%	48%	70%	65%	71%	31%	DW	77%	Amber	YTD	68%	72%	74%	78%	83%								
CP 11	Percentage of Child Protection Children subject to a plan for a second or subsequent time (ever)	SIB	23%	24%	27%	26%	30%	28%	27%	29%	27%	25%	24%	22%	DW	18%	Red	LATEST	25%	19%	20%	18%	22%								
CP 13	Percentage of children subject to Child Protection Plan for whom a visit has taken place within last 4 weeks (20 Working Days)	BIB	98%	96%	99%	98%	96%	97%	93%	94%	98%	95%	93%	96%	RC	95%	Green	LATEST	96%	99%											
MC 1c	Repeat Missing Children - Overall number of children with 3 or more missing episodes started in the month		15	20	19	16	21	22	18	21	23	23	16	13	JD	NA	Grey	YTD	173												
MC 8	Number of missing episodes started in month - CLA who have run away from their home	SIB	115	138	137	119	126	142	140	154	148	137	84	83	JD	NA	Grey	YTD	1,133	1,801	498	14,580	71,470								
CLA 3	Number of CLA at the end of the month who are Local CLA (Non-UASC)		485	486	481	456	451	462	469	470	458	451	447	451	SH	NA	Grey	LATEST	451	69%											
CLA 4	Number of CLA at the end of the month who are UASC		214	211	210	205	190	171	153	146	137	138	123	124	SH	NA	Grey	LATEST	124	211	36	1,330	4,070								
CLA 10	Percentage of CLA for whom a visit has taken place within statutory timescales (6 weekly Visits)	BIB	95%	96%	95%	95%	93%	96%	94%	93%	95%	94%	95%	90%	SH	95%	Green	LATEST	90%	95%											

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CLA 19	Percentage of CLA that have been in care for 12+ months, that have had same social worker for last 6 months	BIB	71%	66%	72%	73%	75%	62%	57%	57%	54%	55%	53%	57%	SH	65%	Amber	LATEST	57%	72%			
CL 1	Number of Care Leavers in employment, education, or training (EET) on their 17th to 21st Birthday	BIB	336	339	352	352	350	348	356	353	342	326	369	349	SH	NA	Grey	LATEST	349				
CL 1a	Percentage in employment, education, or training (EET) on their 17th to 21st Birthday	BIB	58%	58%	57%	58%	59%	61%	65%	65%	64%	59%	64%	61%	SH	85%	Red	LATEST	61%				
CL 1c	Percentage in employment, education, or training (EET) on their 19th to 21st Birthday (New*)	BIB								63%	61%	60%	61%	58%	SH	85%	Red	LATEST	58%	42%	56%	55%	52%
Caseloads																							
W 1	Average Caseload per Worker	SIB	15.1	15.1	16.7	16.7	16.3	16.4	16.3	15.4	15.4	15.1	15.2	15.4	RM	17	Green	LATEST	15.4				
W1 a	Average Caseload per Worker - Croydon Supporting Families	SIB	14.4	15.8	20.4	20.8	19.8	21.9	20.1	17.1	15.0	16.4	16.6	16.7	RM	20	Green	LATEST	16.7				
W1 b	Average Caseload per Worker - Social Work With Families	SIB	14.5	14.1	13.8	14.5	14.7	14.7	15.2	14.5	15.0	14.6	14.3	14.9	RM	16	Green	LATEST	14.9				
W1 c	Average Caseload per Worker - Children In Care	SIB	14.6	14.9	17.3	17.1	16.2	15.6	14.5	14.7	14.4	14.4	15.2	15.4	RM	16	GREEN	LATEST	15.4				
W1 d	Average Caseload per Worker - CWD	SIB	17.8	14.4	15.5	16.1	15.2	14.6	15.8	15.8	15.1	14.5	14.2	14.7	RM	20	Green	LATEST	14.7				
W1 e	Average Caseload per Newly Qualified Social Worker (ASYE)	SIB	12.7	11.3	11.8	12.7	13.3	13.4	15.9	11.3	12.0	11.8	11.1	10.8	RM	14	Green	LATEST	10.8				
W1 f1	Average Caseload per Worker - Young People 1	SIB										18.5	18.7	18.7	RM	25	Green	LATEST	18.7				
W1 f2	Average Caseload per Worker - Young People 2	SIB										19.7	18.7	18.7	RM	25	Green	LATEST	19.7				
W1 g	Average Caseload per Worker - Adolescent Support	SIB	11.0	9.2	11.2	9.1	9.0	3.2	5.0	5.8	7.5	7.5	7.1	8.2	RM	10	Green	LATEST	8.2				
QA 1	Percentage of children who had their supervision and was within the timescales	BIB	90%	89%	83%	79%	81%	80%	89%	87%	87%	85%	85%	78%	All HoS	90%	Amber	YTD	83%				
QA 2	Number of Cases Audited		38	BM	35	BM	48	BM	BM	31	BM	BM	48	BM	DW	NA	Grey	NA	127				
QA 3	Percentage of Cases Audited that are Good or Outstanding	BIB	67%	BM	71%	BM	62%	BM	BM	74%	BM	BM	85%	BM	DW	80%	Amber	YTD	74%				
QA 4	Percentage of Cases Audited that are RI	SIB	30%	BM	23%	BM	38%	BM	BM	23%	BM	BM	13%	BM	DW	20%	Red	YTD	25%				
QA 5	Percentage of Cases Audited that are Inadequate	SIB	4%	BM	6%	BM	0%	BM	BM	3%	BM	BM	2%	BM	DW	0%	Red	YTD	2%				